



OFFICE OF INSPECTOR GENERAL
Department of Homeland Security

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Fraud Alert:
DHS OIG Hotline Telephone Number Has Been Used in Scam
To Obtain Personally Identifiable Information

The U.S. Department of Homeland Security (DHS) Office of Inspector General (OIG) is issuing this fraud alert to warn citizens of reports that the DHS OIG Hotline telephone number has been used recently as part of a telephone spoofing scam targeting individuals throughout the country.

The perpetrators of the scam represent themselves as employees with "U.S. Immigration" and can alter caller ID systems to make it appear that the call is coming from the DHS OIG Hotline telephone number (1-800-323-8603). The scammers demand to obtain or verify personally identifiable information from their victims through various tactics, including by telling individuals that they are the victims of identity theft. Many of the scammers reportedly have pronounced accents.

DHS OIG takes this matter very seriously. While we investigate the situation, we would like to remind the public that DHS OIG never uses its Hotline number to make outgoing calls — the phone line is only used to receive information from the public. Individuals should not answer calls purporting to be from 1-800-323-8603, and should never provide personal information during calls purporting to be from the DHS OIG Hotline. It continues to be perfectly safe to use the DHS OIG Hotline to report fraud, waste, abuse, or mismanagement within DHS components or programs.

Anyone who believes they may have been a victim of this telephone spoofing scam is urged to call our Hotline or file a complaint online via the DHS OIG website www.oig.dhs.gov. You may also contact the Federal Trade Commission to [file a complaint](#) and/or [report identity theft](#).

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For more information visit our website, www.oig.dhs.gov